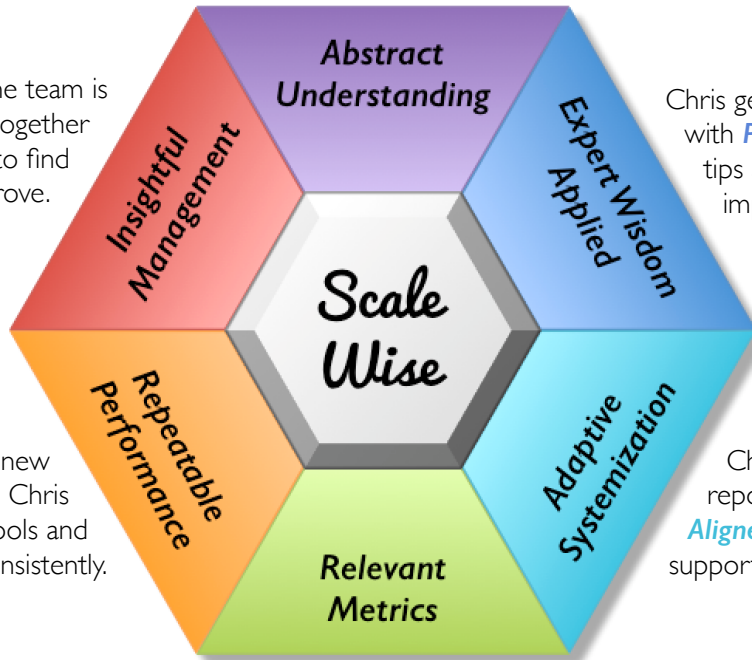


Scale Wise

Let's Get Everyone on the Same Page.

Beth helps her new hire, Chris, understand how his work fits in the company using **Process Maps**.

Beth sees how much the team is producing, and works together with her team members to find the best ways to improve.



Chris gets expert advice on the job with **Process One-Sheets**, learning tips and tricks and recognizing important details.

As the workload grows, new team members learn as Chris did, using the same tools and techniques to work consistently.

Chris tracks work and reports progress using **Aligned Tools** and methods that support and simplify his work.

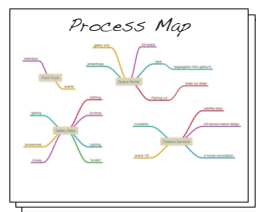
Beth stays informed of progress and responds quickly to risks with effective **Performance Metrics** from these tools.

What is Scale Wise?

Scale Wise is a solution for businesses like yours that are growing fast and need reliable methods to scale expertise, develop clear and timely communication, and drive quality.

Process Maps

Diagrams of the main activities performed in a company that illustrate how the work gets done, and how it all fits together.



Process One-Sheets

Recipes for key processes, including who is involved, what is needed, what is expected, how to measure, and critical details for success.



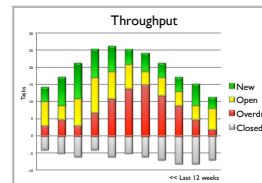
Performance Metrics

Defined measures of quality and performance that universally clarify expectations and get the whole team focussed to achieve concrete goals.



Aligned Tools

Tools that align well with corresponding processes and emphasize ease of use, important data, and strong reporting.



Scale Wise is offered by *Somerset Consulting* in tandem with *Scaling 4 Growth*.

Visit www.somersetconsulting.net or call 415-691-7580 for more information.